

# EBUKA MOSES OKOYE.

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**CAREER PROFILE:** Ebuka Moses is a passionate Web Designer, Frontend Web Developer and a Graphics Designer. He Utilize solution-based approaches to problem solving with tech. He loves transforming complex issues into simple user interface with a smooth experience for users. He is also passionate about personal development, networking, growth and developing people by helping them become better versions of themselves.

## EXPERIENCE

### **ROOAH, LLC - USA**

(Web Support Engineer - Remote)

*Achievement:*

- ✓ Collect required information (written content and multimedia graphics) from team members for website build projects
- ✓ Work diligently to update website templates with content, images and videos when necessary
- ✓ Make minor customized edits to websites if/when needed by client request. Customizations will be limited for standard, jobs however.
- ✓ Regularly be logged into and check for change requests tickets via our customer service portal.
- ✓ Diligently address change request/trouble tickets generated by clients on our customer's service portal.
- ✓ Constantly check ticketing system for trouble ticket request.
- ✓ Be flexible and work independently to research and find solutions to change requests / trouble tickets generated by clients. Sometimes you will need to think creatively and proactively look for new ways to solve problems.
- ✓ Understanding the attitudes and behaviours of target customers.
- ✓ Working with associates in business development to ensure all Rooah! Sites are up to date.
- ✓ Customize open source solutions to suit specific requirements.
- ✓ Debug issues that arise with the performance of websites.
- ✓ Manage content, links, order flows, registration flows, and transaction logs.
- ✓ Plan for future changes, like improvements, software and hardware reviews and updates.
- ✓ Check websites daily for irregularities and downtime.
- ✓ Make minor updates and corrections to websites when necessary.
- ✓ Constantly check ticketing system via our customer service portal for new and updated requests.
- ✓ Diligently address change request / trouble tickets generated by clients on our customer's service portal.
- ✓ Open and assign ticket on behalf of client when necessary.
- ✓ Understanding the attitudes and behaviours of target customers.
- ✓ Debug issues that arise with the performance of websites.
- ✓ Schedule update of websites (CMS, plugins and themes).
- ✓ Carry out other duties as required and delegated
- ✓ Carry out of any other duties as required

### **CORNELLI AND MOSH CONSULT.**

(WordPress Developer)

*Achievement:*

- ✓ Research on creative approaches to website development.
- ✓ Designing and developing websites and websites and website application.
- ✓ Using a variety of programming languages and web technologies, manage site functionality, implement application features.
- ✓ Maintain websites for the parent company.
- ✓ Maintain and develop website for clients as requested.
- ✓ Keep a database of all work done (presentable upon request).
- ✓ Conceptualizing content on industry-specific basis.
- ✓ Study websites brief and determine specification requirements.
- ✓ Obtain approval of all concepts by submitting them to the appropriate personnel.
- ✓ Contribute to design team effort by accomplishing related results as needed.
  
- ✓ Designing and implementing new features and functionality
- ✓ Establishing and guiding the website's architecture
- ✓ Ensuring high-performance and availability, and managing all technical aspects of the CMS
- ✓ Helping formulate an effective, responsive design and turning it into a working theme and plugin.

## **KIDZMALL CHILDREN STORE**

(WordPress Developer and Web Administrator)

### *Achievement:*

- ✓ Manage the company's website and web services.
- ✓ Manage all backend and cpanel procedures for the company.
- ✓ Update website content and graphics constantly.
- ✓ Optimize the website for maximum visibility.
- ✓ Ensure continuous security checks, web hosting and domain renewal.
- ✓ Work closely with the technical support team to resolve any conflicts on the website.
- ✓ Maintaining an understanding of the latest web applications and programming practices through constant study and research.
- ✓ Develop or validate test routines and schedules to ensure that test cases mimic external interfaces and address all browser and device types.
- ✓ Back up files from web sites to local directories for recovery.
- ✓ Identify problems uncovered by customers' feedback and correct.
- ✓ Evaluate codes to ensure it meets industry standards; valid and properly structured.

## **WAAW FOUNDATION**

(Frontend Developer Intern)

### *Achievement:*

- ✓ Collaborate with team members to develop a car repair application that connects car users with skilled mechanics.
- ✓ Improved the web application front end performance implementing frameworks to create rich responsive content.
- ✓ Conducted researches, qualitative and quantitative surveys /analysis and shared innovative ideas on upcoming projects and operations.

## **HNG i6**

(Frontend Developer Intern - Remote)

### *Achievement:*

- ✓ Equipment testing and commissioning Department

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## **INSTITUTION / CERTIFICATE**

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- **Bachelor of Science in Business Administration from Nnamdi Azikiwe University, Awka (2016).**
- **Diploma in Business Administration from Nnamdi Azikiwe University, Awka (2013).**
- **Senior School Certificate Examination from St. Charles' College Ankpa Kogi State (2010).**

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## **SOFTWARE SKILLS**

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**\*HTML \*CSS \*BOOTSTRAP \*JAVASCRIPT \*REACT \*WORDPRESS \*PHP \*MYSQL \*GIT**